



Associate Director, Maintenance Excellence

Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The Associate Director of Maintenance Excellence is responsible help achieve a high reliability of E & M disciplines across Lonza's network at competitive cost. The incumbent assists with the implementation of Lonza's Asset Management Program (LAMP) including related digitalization & automation activities in collaboration with global and site stakeholders. Activities which support this include purpose include but are not limited to:

- Evaluating current Lonza E&M processes, system controls, effectiveness etc. and benchmarking to industry-standards/best-practices for asset management.
- Driving selected global projects to improve harmonization and effectiveness of E&M related processing at Lonza. partly with external partners
- Global ownership of selected E&M processes at Lonza
- Analysis of global program GAPS, mitigation definition and gap closure.
- Development of SOPs and tools, harmonization of standards and development and tracking of Key Performance Indicators
- Supporting use of key technologies as a SME and business process owner

Key responsibilities:

- Assist with development and lead selected work streams associated with the Lonza Asset Management Program (LAMP). These work streams include processes and organization of E&M, planning and scheduling, workspace and workflows, life cycle of assets, spare part management, maintenance strategy, KPI definition and control, CMMS execution and improvements, OEE measurements, reliability and maintenance effectiveness reviews, costing and IT tools.
- Lead selected work groups related to LAMP, and ensure effective two-way communication within the global network.
- Global ownership of selected E&M processes and standards; site audit support to justify those processes and standards.
- As an E&M SME, support production and project teams in all questions of plant engineering, maintenance and utilities as well as troubleshooting activities.
- Implement improvement ideas (Innovation) for processes, plants and procedures (maintenance excellence)
- Lead business maintenance processes. Develop and update documents and document structure, perform training, and provide other required program implementation support.
- Administer Maintenance Software (CMMS) tools to streamline performance, and ensure data integrity and compliance with quality standards. Assist with CMMS program updates and improvements, and roll-out to individual sites inline with the Maintenance Digitalization roadmap
- Ensure a culture of mutual accountability and full collaboration with customers and diverse Lonza sites as well as departments for effective implementation and sustainable endorsement of standards
- Forge strong relationships with other departments and sites (eg. QA, Manufacturing, Quality Control, Analytical Services, Global / Site / Project Engineering, Product Development)
- Translate technological change, advanced knowhow and efficient (business) processes into the Lonza's network
- Act as a global project leader to progress different work streams including supporting maintenance digitalization projects
- Be accountable for the global standards. Continuously improve standards to ensure compliance and efficiency.

Lonza

Key requirements:

- Experience within the reliability engineering/ maintenance field in a regulated and high technology environment.
- Proven hands-on experience in implementing asset management best practices in Engineering/Maintenance in a multi-site or global environment
- Excellent knowledge of the ISO 55000 standard and asset management principles. Experience applying practices related to these principles.
- Experience implementing asset management programs on a large or global scale
- Project management skills and familiarity with Operational Excellence tools.
- Hands-on experience working with Computerized Maintenance Management Systems (CMMS). SAPPM experience preferred.
- Leadership experience leading global project teams with indirect reporting
- Agile and pro-active relationship management in a multi-matrix organization

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.

Lonza is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, sex, sexual orientation, gender identity, age, status as a qualified individual with disability, protected veteran status, or any other characteristic protected by law.