



Deputy Head Quality Control - Analytical 24/7 Services

Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

The site in Visp is growing and constantly adapting to our customers needs. As part of this exciting evolution we are currently looking for a Deputy Head QC 24/7 Services. In this role, you will support the central QC 24/7 services organisation reporting directly to the Head of the organisation. It is a newly established, challenging role for which we are seeking an individual with strong leadership and communication skills to further develop the organization. Internal and external customer and stakeholder management will be the key to success!

Become part of this exciting opportunity and apply now!

Key responsibilities:

- Leadership: provide day-to-day coaching to shift team leads with regards to leadership and development of their teams
- Representation: act as a deputy of the team manager when needed
- Projects: lead multi-disciplinary matrix teams on complex projects in the responsible area of. Lead problem solving and lessons learned activities
- Lead and support investigations and implementations of corrective or preventative actions
- Driving a lean mindset and establishing mechanisms to continuous improvement initiatives to be executed in line with plan. Provide solutions to identified risks, issues, problems. Report issues in a timely fashion
- Facilitate improvements to departmental business processes and contribute to the implementation of innovative technologies
- Demonstrate flexibility to support other activities within the department. Proactive approach to own continuous professional development

Key requirements:

- University Bachelor's degree in Biotechnology, Bioengineering, Chemistry, Chemical Engineering or related disciplines with at least 5 years of experience in GxP positions with progressive experience in Biologics/Biopharmaceutical/Pharmaceutical industry or MSc/Ph.D degree with at least 2 years in GxP positions
- Good knowledge of global GMP regulatory requirements for quality control laboratory operations and data integrity
- Leadership experience is an advantage
- Detail oriented with exceptional organizational skills and a structured and proactive working attitude. Ability to communicate effectively internally and externally at higher levels (e.g. Site Leadership)
- Open-minded for new ideas with a highly collaborative and strong team oriented attitude. Demonstrated, well developed analytical and problem-solving skills
- Strong drive for results and high capacity to mobilize teams and stakeholders
- Fluent in German and fluent in English

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.