

# Lonza

## QA Manager Operational Excellence (f/m/d)

### Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

In order to support QA related activities related to our CAPEX projects investment portfolio, our Global Quality department is looking for a **QA Manager Operational Excellence (f/m/d)**.

Key responsibilities:

- Supporting the execution of the Operational Excellence strategy related CAPEX growth projects
- Working with the business to identify and report OPEX project milestones as well as working with project sponsors to remove major barriers to progress and ensure projects are delivered according to plan
- Developing business cases for improvement projects to secure the necessary support and resources for success as well as supporting departmental improvement efforts in a variety of project team member roles to accelerate delivery of improvements
- Coaching teams to establish performance measurements and process control plans to monitor project results and drive sustainability as well as communicating project progress and promoting project achievements to maintain awareness of improvement activity on site and the network
- Acting as a knowledge resource and coaching others in the philosophy, methods, tools and techniques of process improvement to increase the capability of the business to solve problems
- Planning, leading, driving and executing improvement projects to deliver successful results

Key requirements:

- Master degree or PhD in a Science / Engineering related field such as Pharmaceutical Technology, Biotechnology, Chemistry, Process Engineering or equivalent
- Lean Practitioner and certified Green Belt
- Strong Project Management skills combined with a structured and solution-oriented work approach
- Experience in the interaction with all kinds of internal and external interfaces
- Experience in leading and supporting highly cross-functional teams
- Strong organizational skills and ability to balance multiple priorities simultaneously
- Fluent language skills in English and German

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.