Lonza

Site IT Lead Visp Biologics (f/m/d)

Job Description Summary

Today, Lonza is a global leader in life sciences operating across three continents. While Lonza works in science, there's no magic formula to how they do it. Their greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, they let their people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work Lonza wants to be part of.

The Site IT Lead Visp Biologics acts as a Business Partner (BP) and is responsible for effective collaboration between the Global IT function and business operation at Visp for the Biologics & Licensing division.

Key responsibilities:

- The Site IT Lead Visp Biologics acts as a Business Partner (BP) and is responsible for effective collaboration between the Global IT function and business operation at Visp for the Biologics & Licensing division.
- Act as a key contact, advisor & escalation point of contact towards Visp Biologics Business Leadership Team for any IT related matters.
- Understand and support the Biologics business objectives at Visp and translate into IT demand to align those with the Biologics and Global Lonza 's technology roadmaps.
- Prioritize the site's IT demand in collaboration with the Division Information Officer and Global IT Centers of Excellence; as per agreed governance process
- Support the ideation, feasibility and concept phases of site growth/expansion projects and ensure IT is scoped, cost & effort assessed, and demand captured in IT portfolio.
- Co-work with IT Service Delivery functions and IT Security & Compliant team to ensure adequate, reliable and consistent IT services are delivered at Biologics users community at the site; as well as to ensure the Biologics users community adhere to IT standards and regulatory compliance requirements.
- **Accountable for IT Service Delivery towards the Biologics at the site** - Liaise with IT Service Delivery Management organization to ensure IT services are delivered as per SLA to the site and provided in an efficient manner.
- **SPOC between local Biologics key stakeholders and remaining IT organization** – Single Point Of Contact for any IT related topic at the site, Stakeholder management, establishment and management of expectations, general advisory about IT.
- **Develop and maintain Site IT Master Plan and Reporting**– in partnership with Biologics site leadership team and global Biologics and IT stakeholders, develop and maintain the Site IT Master Plan; which purpose is, using Technologies, to enable business to reach its objectives as well as ensuring business continuity.
- **Gather input and demand on site specific requirements and coordinate IT project request process** – capture and assess site specific IT requirements and needs; then formalize those through the IT project request process, in alignment with Division Information Officer and required IT CoEs as per agreed governance process (approvals, prioritization...)
- **Ensure site adhere and follow defined IT processes and policies** – As representative of IT at the site, ensure that site leadership team take the required actions to ensure employees at the site adhere to established IT processes and comply with IT policies
- **Internal and external Audit** – Prepare and represent IT as part of internal and external regulatory inspections and audits. In case of audit findings, orchestrate with required IT functions the preparation and execution of remediation plan to address those findings.
- **Ensure site is compliant with global IT standards and regulatory requirements** – Review and monitor site IT controls; to ensure e.g.

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- DRP (Disaster Recovery Plan) is in place and regularly reviewed and tested
- Applications repository is maintained with quality and application lifecycle is managed
- Inventory of site IT assets is managed and regularly reviewed
- Data centers, servers and communication rooms comply with Lonza Data center IT security policy
- **Provides regular updates to the Site Leadership Team** on key IT projects and status of IT Site KPIs

Key requirements:

- Bachelor (or equivalent) Degree in Information Technology Management
- Advanced years experience in IT Business or Technical Analyst
- Strong customer service ethic
- Strong presentation skills
- Ability to prioritize and quickly resolve issues
- Excellent verbal communication skills
- Excellent analytical and problem solving skills
- Effective prioritization and project management skills
- Ability to anticipate risks and devise solutions in the moment
- Strong team leadership skills
- Working knowledge of IT architecture, IT security, ITIL and IT governance

Every day, Lonza's products and services have a positive impact on millions of people. For Lonza, this is not only a great privilege, but also a great responsibility. How they achieve their business results is just as important as the achievements themselves. At Lonza, they respect and protect their people and their environment. Any success Lonza achieves is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, Lonza offers the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.