

Lonza

Team leader (all genders) Quality Control, enabling functions 80-100%

Job Description Summary

Today, Lonza is a global leader in life sciences operating across five continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

Our team at Lonza AG in [Visp](#), Switzerland is growing! We are looking for a Team leader (all genders) [Quality Control](#) to build a team of Scientists in our newly formed QC 24/7 Enabling Team. This role is crucial for seamless support in our 24/7 analytical operations.

What you'll get:

- An agile career and dynamic working culture
- An inclusive and ethical workplace
- Compensation programs that recognize high performance
- Along with competitive salaries, you'll find a wide range of lifestyle, family and leisure benefits available. Depending on your location, these benefits could include family allowances, childcare support, discounts for local businesses and attractions, travel allowances and subsidized meals.

Key responsibilities:

- **Lead and Develop the Team:** Manage and mentor a team of ca 6-8 Scientists. Build the newly formed team, merging the Training and Sample Management functions to operate effectively and cohesively. Foster a positive and collaborative team environment, emphasizing continuous improvement.
- **Support QC Analytical Operations:** Coordinate training programs for shift team analysts, collaborating with the technology labs (HPLC, Bio-analytics, Phys Chem, Microbiology) to ensure high-quality, consistent training. Manage reserve and retain sample workflows, ensuring accurate handling and documentation. Provide timely support for investigations and deviations, ensuring detailed analysis and resolution.
- **Project Management:** Lead multi-disciplinary matrix teams on complex projects in the responsible area, facilitating problem solving and lessons learned activities. Drive improvements to departmental business processes and contribute to the implementation of innovative technologies. Establish and embrace a lean approach, ensuring continuous improvement initiatives are implemented in line with the plan.
- **Collaborator Management:** Act as the main contact for collaborators both within and outside the organization, ensuring alignment with operational goals. Collaborate with shift team leads to enable smooth and efficient delivery of time-critical analyses and sample aliquotation from all manufacturing facilities.

Key requirements:

- MSc or PhD in Chemistry, Biochemistry, Biology, or a related field with equivalent experience.
- Solid work experience in the GMP controlled pharmaceutical/biotech industry is a prerequisite.
- Proven leadership experience is required.
- Outstanding collaborator management capabilities, with an approachable and reassuring personality.
- The necessary assertiveness to push back on external requests if needed.
- Fluency in English as well as very good German language skills

Every day, Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.