Training and Documentation Expert Drug Product (f/m/d) - R63178

Job Description Summary

Today Lonza is a global leader in life sciences operating across three continents. While we work in science, there's no magic formula to how we do it. Our greatest scientific solution is talented people working together, devising ideas that help businesses to help people. In exchange, we let our people own their careers. Their ideas, big and small, genuinely improve the world. And that's the kind of work we want to be part of.

In order to support our continued growth, we are looking for experienced Training and Documentation Expert with a relevant background in Drug Product / sterile manufacturing to join our talent community in Visp, Switzerland. Become part of this exciting opportunity and join our team by applying for the position as Training Manager Drug Product!

The Training and Documentation Expert executes the strategy and vision for the development and deployment of technical and GMP training. This is accomplished by continuously improving the training programs of the Lonza Academy in collaboration with the Site Training organization and ensuring that training programs fulfill quality and business needs. In addition, this role works closely with global training project teams and/or other Lonza sites, and represents Training during audits and inspections. The role will coach and mentor technical trainers in an informal leadership capacity and is a role model in the organization, understanding and promoting GMP mindset and behaviors that drive a Quality Culture.

Key responsibilities:

Acts a change agent, who is supporting and promoting overall changes in Drug Product department, with a particular focus on the following training activities:

- Responsible for training activities of operators and scientists within the local training infrastructure as well as inside the global Lonza Biopharma network.
- Liaises with operations team to ensure training programs align with quality and business goals and support functional objectives.
- Supports developing training strategy and programs as well as related material to suit training of different levels, including development of trainers.
- Provide training in classroom and shopfloor settings, including assessment of trainees' competencies and qualifications.
- Responsible for relationships with external institutions and Universities on expert training, vocational training or re-training measures
- Be a resource to other departments as Subject Matter Expert for the product and process knowledge
- Acts as Subject Matter Expert during customer audits and visits, maintain their processes at inspection readiness level and to provide the necessary support

Perform other duties as assigned as part of the documentation expert team:

- Executes manufacturing activities in the area of Drug Product according to cGMP guidelines, ensuring batch execution, evaluating test results, resolving issues, troubleshoot manufacturing equipment and make recommendations for resolution.
- Supports to establish timely and with high quality the required production documentation (preparation and review of electronic batch records) specific to the assigned production area.
- Reviews production documentation and works on deviations, change requests and implementation of CAPAs to ensure high-quality GMP standards
- Writes and/or adapts department specific SOPs in the area of expertise.

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Key requirements:

- Bachelor/ Master Degree / PhD, preferred area of study: Pharmaceutical Technology, Biotechnology, Chemistry, Pharmacy or equivalent scientific degree
- Experience in the area of sterile drug product manufacturing is highly preferred
- Fluent in English, the knowledge of other languages is an asset, especially German.
- Familiarity with GMP requirements, quality procedures and SOP execution
- Structured, focused and well-organized working attitude; open-minded for new ideas and suggestion
- Good communication skills and interaction with a variety of interfaces within the organization and on the shopfloor
- High motivation and dynamic drive; solution-oriented
- Proven IT knowledge, knowledge in Trackwise, DMS, SAP, LSO and Cornerstone is a plus
- Prepared to work flexible working hours

Every day Lonza's products and services have a positive impact on millions of people. For us, this is not only a great privilege, but also a great responsibility. How we achieve our business results is just as important as the achievements themselves. At Lonza, we respect and protect our people and our environment. Any success we achieve is no success at all if not achieved ethically.

People come to Lonza for the challenge and creativity of solving complex problems and developing new ideas in life sciences. In return, we offer the satisfaction that comes with improving lives all around the world. The satisfaction that comes with making a meaningful difference.